

Unified Messaging Trial User Survey

Message Waiting Indication (MWI) is a feature of a voice mail system. It enables the voice mail subscriber to know when a new voice mail message is in the subscriber's mailbox.

There are several options for delivering this feature. These include telephone stutter dial tone, a message waiting lamp on the subscriber's telephone, a new message indication on the PC desktop, and a call to the subscriber's desktop telephone, cellular telephone, pager, or other device.

Please select one response to each question below and click on the button indicating your choice. If you wish to comment, type in your comment in the area below the question.

1. What is the **primary** Message Waiting Indication (MWI) indicator that you use?

- ☐ Message waiting lamp on your telephone
- ☐ Stutter dial tone through your telephone
- ☐ MWI on your PC desktop
- ☐ Outcall notification to your pager, cellular telephone, or other device
- ☐ Don't use MWI

Comments

2. If you use the message waiting light or stutter dial tone, would it be a significant inconvenience to no longer have that feature?

- ☐ Yes ☐ No

Comments

3. Would it be satisfactory to have your telephone ring on your desktop if you have a new message, rather than having a message waiting lamp on your telephone or stutter dial tone?

- ☐ Yes ☐ No

Comments

Name _____

Email Address (**required**) _____

Telephone Number _____